PASSPORT

Passport provides a Route Management application for mobile employees on planned routes. Whether online or offline, capture detailed data such as employee breaks, customer visits, and activities from the initial clock in to the final clock out of the day. Enforce compliance to the planned route sequence, as well as state labor & meal break requirements.

The result is more productive routes with fewer miles in less time, increased visibility into front-line operations and increased productivity.

ON THE SPOT ACTIVITY TRACKING

Passport inTrack enables you to charge time to routes and stops, and track detailed production information such as job status and time stats, all in real time, ***online or offline.***

No more time wasted filling out paper forms.
No more re-keying data and correcting errors.
No more disruption to operations.
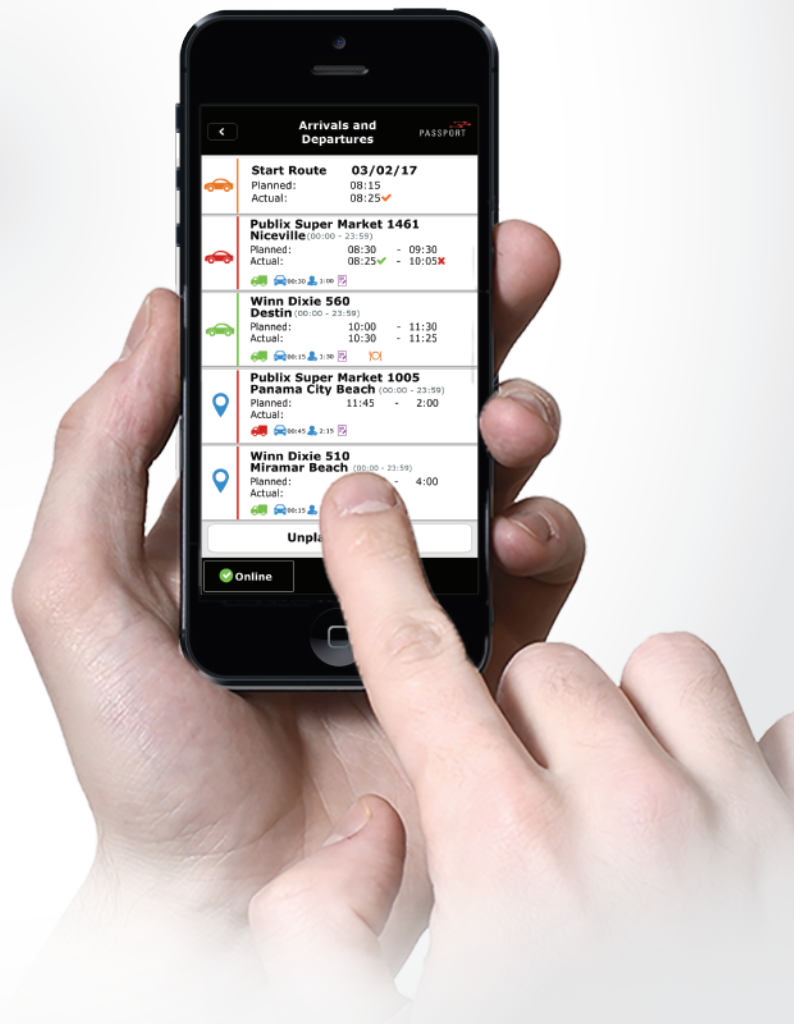No more guesswork about labor costs.

More than just data collection, inTrack auto-mates real-time information exchange between your front line and your main office. Your employees capture valid results against current jobs and work orders. You gain timely insight into your operations.

Improve job costing and billing –
Automating the collection of valid data at the source eliminates hassles and guesswork. Capturing time, output and direct/indirect labor drives accurate job costing and timely billing.

Gain visibility and control –
Visibility into front-line operations and resource utilization enables management to increase accountability and control labor costs. Tracking detailed time against tasks provides the ability to reconcile labor hours with payroll hours.
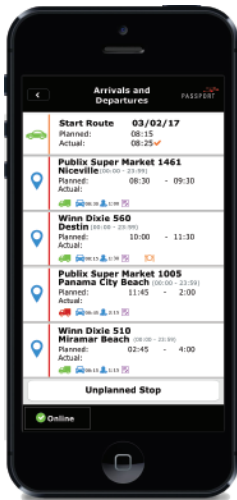
PASSPORT

EMPOWER YOUR FIELD SERVICE TEAM

You can't manage what you can't measure, and you can't measure what you can't track. For many companies, collecting the data that could help optimize operations is just too painful. Now you can compare actual time and costs against standards and manage against metrics…without the hassles.

Track, measure and manage –
Passport's mobile module automates your front-line staff, connecting them with your main office in real time to:

- See new work orders as they are dispatched
- Access up to date information about routes, job details, and deadlines
- Track activities for each visit
- Update job status and notes from the field
- Capture customer signatures electronically
- Perform pre-trip / post-trip inspections of vehicles
- Track GPS location and get turn-by-turn directions

Location Aware Tracking & Triggering -
Geo-fences for customer locations are automaticaly created based on customer addresses. Passport inTrack's mobile app will detect arrivals into these geo-fences using passive or "opt-in" data collection to guarantee that your employees are where they say they are. GPS data can be gathered through both existing telematics and/or through the employee's device.

Automate labor tracking for mobile employees –
For mobile employees, paper-based labor tracking is ineffi-cient, and time clocks aren't an option for capturing intra-day activities. Passport inTrack streamlines the collection of accu-rate and timely labor and payroll data, no matter where your employees work.

TECHNOLOGICAL ADVANTAGES

- ### Work productively online or offline
  Passport inTrack offers real-time interactivity over wireless LAN (802.11 Wi-Fi) and wireless WAN (cellular) networks, or disconnected mobile operation where information is captured offline and automatically transmitted when connected.

- ### Data security and transaction reliability
  Passport inTrack ensures security with password-protected login, user rights enforcement and encryption of data. End-to-end state monitoring guarantees transaction delivery even with offline/online transitions and network interruptions.

- ### High performance, low cost of ownership
  Passport's transaction-oriented SOA architecture delivers performance and capabilities well beyond a web browser while eliminating the need for local database synchronization, resulting in low cost of ownership with fewer headaches for users and IT. Passport inTrack works on iOS, Android and Windows Mobile devices.

PASSPORT

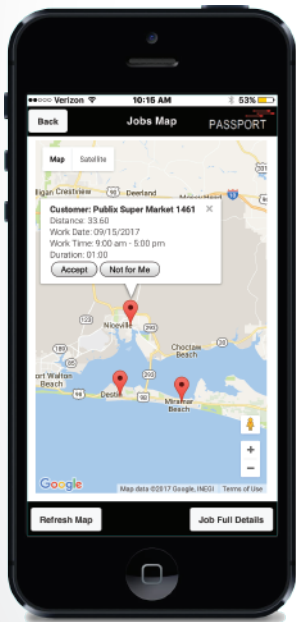# PASSPORT INTRACK FEATURES

- **Enhanced usability**
  Passport inTrack is designed for front-line workers to get up and running in only a few minutes, with simple screens and point-and-click operation. Drivers can also create work orders on the fly from within the app.

- **Customer geo-fence recognition**
  Get alerts based on customer information upon entering a geo-fence. Both customers and managers can be alerted about arrival delays. Update an incorrect geofence with a customer's location coordinates on the spot.

- **Flexible data capture and custom forms**
  Forms are configured to your workflow, to capture the exact data you need on time, people, activities, status, quantities, and more. Add custom data collection forms for all your business needs.

- **Task Self-Scheduling**
  Drivers can select their own work from a map based on their current location and job availablity. Peer to peer communication helps employees choose the right job for themselves.

- **Create customer surveys**
  Quickly and easily set up surveys for drivers to complete to gain more information about customer activities. Add product or promotional items to work orders from the app, providing an opportunity to upsell.

- **Route compliance enforcement**
  Pre and post trip inspections streamline communication. Drivers have the ability to manage their meal breaks with precision. Attestations satisfy state labor requirements.

- **Seamless Communication & Integration**
  Send alerts, photos and notes to managers, dispatch or customers from the app. Passport inTrack is integrated with workforce management systems, ensuring that business rules are applied consistently and data is exchanged in real time.